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10	REFORE THE UNITED STATES	DEPARTMENT OF TRANSPORTATION
11		ISIT ADMINISTRATION
12		OF CIVIL RIGHTS
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<ul><li>14</li><li>15</li></ul>	URBAN HABITAT PROGRAM, a nonprofit corporation; GENESIS, an unincorporated association,	CASE NO.  COMPLAINT UNDER TITLE VI OF THE
16 17	Complainants,	CIVIL RIGHTS ACT OF 1964 AND EXECUTIVE ORDER 12898
18	vs.	
19	METROPOLITAN TRANSPORTATION COMMISSION (San Francisco Bay Area),	
20	Respondent.	
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28		COMPLAINT UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 AND EXECUTIVE ORDER 12898

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#### I. INTRODUCTION

On February 12, 2010, FTA Administrator Peter Rogoff withdrew \$70 million in federal stimulus funds from BART's Oakland Airport Connector project on the basis of BART's failure to conduct a service and fare equity analysis of that project. (Exhs. A, B.) The Metropolitan Transportation Commission – the metropolitan planning organization (MPO) charged with overseeing BART and the rest of the San Francisco Bay Area region – played a critical role in BART's failure. In fact, MTC's abandonment of its oversight role with respect to BART is not isolated, but pervasive, harming minority and low-income populations throughout the region. MTC now not only admits that it does not monitor the Title VI compliance of BART, or any other Bay Area transit operator, but – remarkably – takes the position that monitoring Title VI compliance in its region is not its job. (Exhs. D, F.)

MTC is wrong. It is charged by law with playing two distinct roles with respect to the civil rights compliance of transit operators in its region. As the region's MPO, it is obliged to "certify . . . that the metropolitan transportation planning process is being carried out in accordance with . . . Title VI of the Civil Rights Act of 1964." (23 C.F.R. § 450.334 (a) (3).) This duty encompasses the obligation to monitor the region's transit operators, including BART, to ensure they conduct their regionally-significant planning activities in compliance with Title VI.

Separately, MTC has the duty, as a recipient of federal funds that passes those funds through to subrecipients like BART, to ensure Title VI compliance by those subrecipients.

MTC has breached its duties both as MPO and as federal recipient. FTA's recent agency-wide Title VI inquiry of BART uncovered numerous shortcomings in BART's compliance, both with Title VI and with the U.S. DOT order implementing Executive Order 12898 on Environmental Justice. These shortcomings begin with, but go well beyond, BART's failure to conduct an equity analysis with respect to the Oakland Airport Connector (OAC) project. MTC played a significant role in promoting that project in the face of BART's non-compliance, and a significant role in allowing BART to fall astray of its Title VI obligations more broadly. This complaint seeks redress for MTC's failure to meet its duties: both its failure to monitor the Title

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VI and EJ compliance of transit operators within its region and its failure to comply with respect to its own actions.

As a result of inadequate monitoring procedures and practices, MTC breached its monitoring duty at numerous points, both with respect to BART and across the region. In August of 2009, MTC certified that the OAC project "ha[d] received the full review and vetting required by law." (Exh. J, at p. 3.) That certification was knowingly false. In fact, MTC made that certification in full knowledge that BART had conducted no equity analysis of the OAC project. (Exhs. I, V, X.) Learning of this omission, MTC took no action to require BART to conduct the equity analysis.

FTA's Title VI inquiry of BART found many other areas of fundamental noncompliance, going well beyond the OAC project. Indeed, in the aftermath of that inquiry, it has come to light that MTC's failures with respect to BART were not isolated instances, but the predictable outcomes of a systematically flawed approach to Title VI monitoring in the San Francisco Bay Area. After Administrator Rogoff put MTC on formal notice of BART's wide-ranging compliance shortcomings (Exh. A), MTC took no appropriate steps to investigate its failures in regard to BART and its OAC project or to ensure against the recurrence of those failures. It failed to declare BART in breach of its contractual obligations as a subrecipient. In fact, more than a month after Administrator Rogoff announced BART's Title VI violations and the withdrawal of stimulus funds (Exh. B), MTC had not only failed to take appropriate responsive action, but continued "business as usual" by awarding funding to BART for at least one other expansion project, without requiring an equity analysis. (Exh. M, at p. 3.)

MTC's failures of oversight with respect to BART are not isolated instances. MTC guidelines for transit operator ten-year plans (known as Short Range Transit Plans, or SRTPs) fail to require compliance in a meaningful way with Title VI requirements, and fail to even ask operators to confirm whether they have complied. Moreover, MTC has recently disclosed that its failure to ensure that BART prepared an equity analysis of its Oakland Airport Connector project was but one example of a pervasive failure to ensure that the sponsors of other projects in MTC's "Regional Transit Expansion Program" (known as MTC Resolution No. 3434), analyzed the

1 equity of those projects. MTC now admits that it does not possess an equity analysis of any of 2 those projects. (Exh. F, at p. 1.) 3 In addition to its duty to monitor the Title VI compliance of other agencies in its region, 4 MTC has also breached its own direct duties under Title VI and the Executive Order, by failing to 5 the "identify and address" (Exec. Order 12898, § 1-101) the program-level equity impacts of its 6 Resolution No. 3434. 7 As an MPO, MTC was required to "establish and manage a fair and impartial setting for effective regional decision-making in the metropolitan area." It has, instead, set an example and 8 9 a tone throughout its region of disregard for the requirements of Title VI and Environmental 10 Justice. Indeed, it has fostered a setting in which BART could fail to comply with basic Title VI 11 requirements in numerous respects. 12 The Federal Transit Administration's Office of Civil Rights (TCR) should investigate the 13 full scope of MTC's Title VI and Environmental Justice shortcomings and require broad 14 corrective action. That action is necessary to ensure that MTC will acknowledge and carry out its 15 responsibilities, so that failures like that which led MTC to overlook numerous longstanding Title 16 VI shortcomings at BART will be cured and will not recur in the future. 17 II. FACTUAL BACKGROUND 18 MTC's "Regional Transit Expansion Program" Includes the BART OAC Α. Project and other Projects Dependent on Over \$1.7 Billion in Federal 19 **Funding** 20 MTC's "Regional Transit Expansion Program," also known as Resolution No. 3434, is 21 MTC's "strategic financial plan" for funding transit expansion projects of not merely local, but 22 regional significance – what MTC refers to as "the next generation of major regional transit 23 expansion projects." (Exh. G, at p. 2 of 13.) MTC stated that the planning for these projects was 24 intimately connected with "MTC's long range planning process, including the Regional 25 Transportation Plan." (Id.) 26

http://www.fhwa.dot.gov/HEP/pel/whatplanning.htm.

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Resolution 3434 is not simply a "program of projects, [but] is accompanied by a comprehensive funding strategy of local, regional, state and federal funding sources." (Id., at p. 3 of 13.) By selecting a project for inclusion in Resolution 3434, MTC conferred on it a long-range financial commitment, including both "regional discretionary funding commitments" of existing funds over which MTC had discretion and MTC's commitment to undertake "advocacy with state and federal legislatures and the electorate." (Id., at p. 3 of 13; see Exh. H, at p. 3 [promising "significant advocacy efforts in both Washington and Sacramento" for new funding].) Those twin financial commitments are reflected in a specific funding strategy incorporated in the Resolution. (Exh. G, Attachment C.)

Nothing in Resolution 3434 conditions MTC's funding commitments on the satisfaction by project sponsors of their obligations under Title VI. In particular, Resolution 3434 does not require project sponsors to conduct an equity analysis or to address and mitigate inequities pursuant to FTA Circular 4702.1A as a condition of receiving project funding.

As readopted in 2008, Resolution 3434 includes 22 projects with a total projected capital cost of \$17.7 billion. MTC's funding plan for these projects relies on over \$1.7 billion from federal sources, including \$1.5 billion in New Starts, \$156 million in Small Starts, \$50 million in Section 5309 Fixed Guideway Modernization, and \$92 million in federal earmarks. (Exh. G, Attachment C.) All told, at least 13, and as many as 18, of the 22 projects include federal funding.

BART's Oakland Airport Connector project is on the Resolution 3434 list, together with four other BART expansion projects. The OAC project is a new rail link that would run the 3.2 miles to the Oakland International Airport from BART's Coliseum Station. Two communities within a half mile of the project area have populations that are over 95% minority (North of BART, 98%; Columbia Gardens, 97%) and are also 25-33% low-income. The project, which

The funding plan includes \$385 million in RTIP (Regional Transportation Improvement Program) funds, which include significant federal funding that is passed through to the region by the State of California. Five of the projects that do not otherwise include federal funds include a component of RTIP funding. (Exh. G, Attachment C.) If these RTIP funds are included, the program relies on as much as \$2 billion in federal funds.

would replace an existing bus link with a fare of \$3, has a projected capital cost of nearly \$500 million, and would charge a one-way fare of up to \$6.

As of 2008, MTC listed the OAC project in "Tier 2" of Resolution 3434, among those "Projects Needing More Scope/Cost Refinement." (Exh. G, Attachment C, at p. 1.) However, with the passage of the American Recovery and Reinvestment Act (ARRA), MTC suddenly infused life into the project with its decision to award BART \$70 million in Section 5307 stimulus funds in February 2009. MTC did so in violation of its own policy for allocating Section 5307 funds.<sup>3</sup> BART proceeded to award a construction contract late in 2009.

#### B. MTC's Response to FTA's Title VI Investigation of BART.

Public Advocates determined by means of a June 12, 2009, request to BART under the California Public Records Act that BART had failed to conduct the required service and fare equity analysis with respect to the OAC project. In the following weeks, this failure was brought to the attention not only of BART, but also of MTC. In particular, on July 9, 2009, Urban Habitat brought that noncompliance to MTC's attention, both orally and in writing.<sup>4</sup> (Exh. I, at p. 2.)

Despite its knowledge of BART's failure to conduct any equity analysis, on July 22, 2009, MTC approved a "full funding plan" for the BART Project and, on August 25, 2009, MTC executive director Heminger formally certified to FTA pursuant to the American Recovery and Reinvestment Act that the project "has received the full review and vetting required by law."<sup>5</sup>

MTC's so-called "fix it first" policy, embodied in Resolution No. 3688, governs its allocation of FTA formula funds under Sections 5307 and 5309. That policy accords the lowest priority to expansion projects, like the OAC project. This departure from normal policy was brought to MTC's attention before it acted, in February 2009. (Exh. U, at pp. 2-8.)

MTC's deputy director responded to Urban Habitat's oral comments on July 16 by accepting the word of BART that it "has prepared the documentation required to satisfy FTA requirements." (Exh. X.) Had MTC made any effort to confirm BART's statement, it would have readily seen that BART was referring not to an equity analysis of the OAC project, but to its 2007 Title VI Triennial Report, which contained no evaluation of this particular project at all.

<sup>&</sup>lt;sup>5</sup> Section 1511 provides:

<sup>&</sup>quot;With respect to covered funds made available to State or local governments for infrastructure investments, the Governor, mayor, or other chief executive, as appropriate, shall certify that the infrastructure investment has received the full review and vetting required by law and that the chief executive accepts responsibility that the infrastructure investment is an appropriate use of taxpayer dollars. Such certification shall include a

1	(Exh. J, at p. 3.) (MTC initially posted that certification on its website, but appears to have	
2	removed it in the last several months.)	
3	In September 2009, Urban Habitat, Transform and Genesis filed FTA Office of Civil	
4	Rights Complaint No. 2009-0382, based on BART's failure to conduct an equity analysis of the	
5	Oakland Airport Connector project. In part on the basis of that complaint, TCR launched an	
6	agency-wide Title VI review of BART. Following FTA's on-site compliance review,	
7	Administrator Peter Rogoff wrote to the heads of MTC and BART on January 15, 2010, "to	
8	inform you of [FTA's] serious concerns regarding [MTC's] and [BART's] pursuit of federal	
9	assistance for the Oakland Airport Connection Project." (Exh. A, at p. 1.) During the review, he	
10	explained,	
11	BART's staff acknowledged it failed to integrate Title VI into BART's service planning and monitoring activities for the Project. BART also admitted that it did not conduct an	
12	equity evaluation of its service changes	
13	(Exh. A at p. 1.) Administrator Rogoff emphasized the grave risk that \$70 million in ARRA	
14	funds could be de-obligated and lost to the region altogether if MTC did not promptly reprogram	
15	those funds, or if BART could not very quickly provide an acceptable plan of corrective action.	
16	He further emphasized that, even if BART could provide an acceptable plan of action,	
17	If BART were to fail in any respect to make progress or to meet its deadline as	
18	the Project and would be prohibited by law from re-obligating those funds to	
19	alternative projects in the San Francisco Bay Area.	
20	(Id. at p. 2, emphasis in original.) The risk was all the more immediate, given the fact that FTA	
21	had already reviewed and rejected BART's first attempt at a plan of corrective action, noting that	
22	it was "insufficient to meet the [Title VI] Circular's requirements on many fronts." (Id.)	
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25	description of the investment, the estimated total cost, and the amount of covered funds to be used, and shall be posted on a website and linked to the website established by section	
26	1526. A State or local agency may not receive infrastructure investment funding from funds made available in this Act unless this certification is made and posted."	
27	Public Law 111-5 (accessed at <a href="http://thomas.loc.gov/cgi-">http://thomas.loc.gov/cgi-</a>	
28	bin/query/F?c111:8:./temp/~c111QZdgCj:e546453:).	

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As of January 15, MTC was on formal notice of BART's non-compliance. It was also aware that high-level BART officials, including the president of its board, were treating FTA's findings of noncompliance as matters of little substance. BART Board President James Fang, for instance, speaking at the meeting of MTC Commissioners on January 27, 2010, referred to FTA's findings of noncompliance as "technicalities" and asserted that he found "sarcasm and insincerity" in the complaint that resulted in those findings. (Exh. K, at p. 1.)

In response, MTC undertook no public investigation into the causes of BART's noncompliance, which ranged far beyond the lack of an equity analysis for the Oakland Airport Connector project. Nor did it take any steps to adopt and implement procedures to ensure that BART, and other operators in the region, would be more closely monitored for their civil rights and Environmental Justice compliance in the future. Indeed, it did not even withdraw the ARRA funds from the BART project and reprogram them in accordance with the Tier 2 "backup" plan it had adopted a year earlier. Instead, it voted to give BART three additional weeks – until February 17 – to achieve FTA approval of a plan of corrective action. (Exh. L at p. 3.) MTC extended that time to BART despite the strong language of Administrator Rogoff's letter, and despite the serious risk that it would not allow sufficient time to reprogram the funds to transit operators who needed those funds to preserve existing service. MTC apparently took this action in the belief that the compliance issues were minor ones that could be quickly resolved.

At no time since learning of BART's Title VI compliance shortcomings has MTC declared BART in breach of the terms of its subrecipient agreement with respect to New Freedom funds. Indeed, during the period in which it was on formal notice from FTA of BART's agencywide compliance shortcomings, MTC continued to award funds to at least one other Resolution 3434 BART expansion project without probing whether it was in compliance with Title VI

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Failure to do so is considered to be a breach of contract" (emphasis added.)

MTC's 2008 Program Management Plan with respect to JARC and New Freedom funds (http://www.mtc.ca.gov/funding/FTA/downloads/PMP\_5316-JARC\_and\_5317-New Freedom.pdf) states, "MTC specifically requires in all third party contracts and grant agreements that the subrecipient/contractor at any tier complies with all requirements of Title VI.

requirements: On March 24, 2010, the Commission approved Resolution 3914, allocating \$13 million "towards the construction of eBART median structures." (Exh. M, Att. A at p. 1 of 5.)

On February 12, when MTC had failed to take appropriate action and BART had not yet proposed an adequate plan of corrective action, Administrator Rogoff wrote again to BART and MTC, stating:

I am required to reject your plan...Given the fact that the initial Title VI complaint against BART was well founded, I am not in a position to award the ARRA funds to BART while the agency remains out of compliance.

(Exh. B, at p. 2.) He further noted that "It is imperative that BART, as a recipient of FTA funds, come fully into compliance with Title VI as soon as possible." (Id. at p. 2.) Ultimately, it took BART until April 13, 2010, to obtain FTA's approval to its plan of corrective action. (Exh. N.) That plan addressed BART's noncompliance with respect to the OAC project, as well as numerous other compliance issues: (a) the failure to conduct the required fare equity analysis for 2008 and 2009 fare increases; (b) the lack of an inclusive public participation plan; (c) the failure to adopt and implement a Limited English Proficiency (LEP) policy; (d) the lack of a "major service change" threshold; and (e) the lack of a fare change policy.

To this day, MTC has undertaken no public effort to investigate its role in BART's compliance failure, and has taken no steps to help prevent such failures in the future. To the contrary, as discussed in the next section, it has told the FTA Office of Civil Rights that it has no responsibility for operator Title VI compliance in its region.

# C. MTC's Response to TCR's Letter Initiating a Title VI Investigation into MTC's Role in BART's Noncompliance.

By letter of February 3, 2010, FTA's Office of Civil Rights initiated a review of MTC in connection with the Title VI Complaint against BART. TCR's February 3 letter noted that "BART is a subrecipient of the MTC" and that "MTC is responsible for ensuring its subrecipients comply with Title VI, the DOT Title VI regulations, and FTA Circular 4702.1A." (Exh. C, at p. 2.) The letter further noted that MTC "is responsible for documenting a process that ensures that all MTC subrecipients are in compliance with the reporting requirements of FTA C 4702.1A." (Id.)

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Concerned that MTC's failure to ensure BART's compliance with respect to the OAC project might indicate "that your agency does not have procedures in place to monitor its subrecipients," TCR's letter requested that MTC provide within 30 days (1) a list of all MTC subrecipients and (2) MTC's procedures for monitoring Title VI compliance of its subrecipients. (Id.)

In its March 5 response (Exh. D), MTC director Steve Heminger asserted that MTC has subrecipients under only two FTA grant programs, JARC and New Freedom. He specified that MTC's subrecipients under these grant programs comprise twelve of its 24 transit operators, among them, BART. Mr. Heminger contended that, with respect to all other FTA programs, MTC "is relieved of the responsibility of ensuring compliance with FTA grant requirements, which are fully assumed by the grant recipient." (Id. at pp. 1-2.)

Even as to BART and the eleven other subrecipients of JARC and New Freedom funds, moreover, Mr. Heminger argued that it would be "unnecessary and duplicative" for MTC to monitor the compliance of its subrecipients, because "[t]hese FTA fund sources constitute about 1% of all Federal transit funds that MTC administered in FY 2008-09." (Id at 2.)

#### D. MTC Passes Through Metropolitan Planning Funds to Nearly Every **Operator for its Short Range Transit Planning.**

Mr. Heminger's March 5 response to TCR failed to mention other sources of FTA funds, far larger than JARC and New Freedom, that MTC provides to subrecipients and grantees. Among the sources MTC fails to mention are Metropolitan Planning Program funds under Section 5303. Elsewhere, MTC admits that it passes through Section 5303 funds to transit operators. "MTC annually allocates a portion of its FTA Section 5303 planning funds for SRTP

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The others include four large operators (Alameda-Contra Costa Transit District, San Mateo County Transit District, Santa Clara Valley Transportation Authority, and San Francisco Municipal Transportation Agency) and a number of small ones (Livermore Amador Valley Transit Authority, Central Contra Costa Transit Authority, Benicia Breeze, Eastern Contra Costa County Transit Authority, Marin Transit, Santa Rosa City Bus, and Western Contra Costa Transit Authority).

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[Short Range Transit Plan] development, preparation, and publication." (Exh. O, at pdf p. 1 of 20.) Specifically,

"SRTPs are funded in part by FTA Section 5303 funds for which MTC is the grantee. MTC in turn makes these funds available to eligible transit operators through a funding agreement between MTC and the individual operator."

(Id., Att. A at p. 1 of 16.) MTC passes through Metropolitan Planning Program funds under Section 5303 to BART and all of its other major transit operators. In fact, complainants believe that all but two of MTC's transit operators (Union City and Alameda Ferry) receive subgrants of these funds from MTC. This is a significant source of funding, comprising nearly 5% of the FTA funds that MTC administers. Totals for the San Francisco-Oakland, San Jose, Antioch, Concord, Santa Rosa, Gilroy-Morgan Hill, Livermore and Vallejo Urbanized Areas for FY 2008-09 were as follows:

Total	\$369,678,925	100.00%
§ 5317 (New Freedom)	\$2,007,394	0.54%
§ 5316 (JARC)	\$2,684,301	0.73%
§ 5309 Fixed Guideway	\$132,240,508	35.77%
§ 5307	\$211,985,362	57.34%
§ 5304	\$2,977,450	0.81%
§ 5303	\$17,783,910	4.81%

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(Source: 74 Fed. Reg. pp. 20,019-94, Apr. 30, 2009.)<sup>8</sup>

These suballocated Section 5303 funds are significant not only in their amount, but in the purpose for which MTC passes them through: They are the very funds MTC provides to

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MTC's March 5 response to TCR also failed to mention that "MTC is the designated recipient of the Federal Transit Administration (FTA) Section 5307 and 5309 Fixed Guideway funds for the large urbanized areas of San Francisco-Oakland, San Jose, Concord, Antioch, and Santa Rosa and ha[s] been authorized by the California Department of Transportation (Caltrans) as the representative for the Governor of the State of California to program the FTA Section 5307 small urbanized area funds of Vallejo, Fairfield, Vacaville, Napa, Livermore, Gilroy-Morgan Hill, and Petaluma in MTC's 2005 Federal Transportation Improvement Program." (Exh. P, at p. 2 of 11.) As the "designated recipient" for these UZAs, MTC is deemed by Congress to "receive and apportion" those funds to subrecipients. (See 49 U.S.C. 5307(a)(2)(A)-(B); see also 23 C.F.R. § 450.104, Definition of "Designated Recipient.")

operators in order to conduct what it calls "a constituent part" of the metropolitan planning process.

## E. SRTPs Play a "Constituent Part" in MTC's Metropolitan Planning Process, Yet Are Inadequate to Ensure Title VI Compliance.

As the metropolitan planning organization for the nine-county Bay Area region, MTC is responsible to certify that the region's metropolitan planning process complies with Title VI. (23 C.F.R. § 450.334 (a) (3).9) The long-range Regional Transportation Plan, and the short-range Transportation Improvement Program (TIP) are statutory components of the metropolitan planning process. (See 49 U.S.C. § 5303.) "In order to effectively execute these planning and fund programming responsibilities," MTC requires each transit operator in its region to prepare a Short Range Transit Plan (SRTP). (Exh. O, Attachment A, at p. 1 of 16.) Indeed, MTC acknowledges that these SRTPs are "[a] constituent part of [MTC's] ongoing metropolitan planning." (Exh. O, pdf at p. 2 of 20.) Specifically, the operator's SRTP serves "as a means of annually providing . . . MTC with information necessary to meet regional fund programming and planning requirements," and to "regularly provide MTC with information on . . . funding and scheduling of expansion projects included in MTC Resolution No. 3434," among other things. (Id., Att. A at p. 1 of 16.)

In order to provide MTC with the operator planning that comprises an integral component of MTC's metropolitan planning responsibilities, it has issued SRTP Guidelines with which each operator must comply, incorporated in MTC Resolution No. 3532. (Exh. O.) Last updated in 2008, MTC's SRTP Guidelines set forth in detail the purposes, contents and other requirements for transit operator SRTPs. Among other things, MTC requires each operator to include in its SRTP a description of fixed route service and other service, fare structure, revenue fleet and other existing facilities; a statement of the operator's goals and objectives, together with quantified performance standards; an evaluation of "route-level and systemwide performance against current

Section 450.334 (a) (3) provides that "the MPO shall certify at least every four years that the metropolitan transportation planning process is being carried out in accordance with all applicable requirements including: . . . (3) Title VI of the Civil Rights Act of 1964, as amended (42 U.S.C. 2000d–1) and 49 CFR part 21."

1	service standards"; an operations plan and multi-year operating budget; and a description of the
2	operator's capital program and capital replacement needs. (Id., Att. A at p. 3 of 16 through 13 of
3	16.)
4	In 2003, MTC not only acknowledged to FTA its obligation to monitor the Title VI
5	compliance of Bay Area transit operators, but asserted that MTC's SRTP Guidelines for, and
6	review of, operator SRTPs played a central role in MTC's process for doing so. 10 The
7	Guidelines, however, make no mention whatsoever of the requirement for an equity evaluation of
8	significant service changes and fare changes, or other specific actions required by FTA's 2007
9	Title VI Circular. As a result, MTC failed to identify, much less address, the serious Title VI
10	compliance issues that FTA recently uncovered at BART.
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15	On April 14, 2003, FTA notified Mr. Heminger that it "periodically conducts discretionary reviews" of its grant recipients' compliance with Title VI and Executive Order
16	12898, and that FTA had "determined that a Title VI/Environmental Justice (EJ) Compliance Review of [MTC] is necessary." (Exh. Q, at p. 1.) In the course of that on-site compliance visit,
17	MTC provided the FTA Title VI Compliance Review Team with a memorandum in which it discussed, among other things, MTC's "Process to Monitor the Title VI Activities of Local
18	Transit Systems." (Exh. R.) MTC acknowledged there that, in its role as an MPO, it was
19	required to "[m]onitor the Title VI activities and/or programs of local transit systems." (Id., Att. D, at p. 12 of 20.) It went on to state that it did, in fact, "fulfill[] this requirement in part by
20	reviewing Short Range Transit Plans (SRTPs) that transit operators develop in accordance with guidelines adopted by the Commission." (Id.) MTC explained that it required operators to
21	prepare these SRTPs so that MTC could "effectively execute [its] planning and fund programming responsibilities," including the periodic update of its long-range Regional
22	Transportation Plan (RTP) and its Transportation Improvement Program (TIP). (Id.) It then
23	stated:  "MTC monitors the Title VI activities of its transit operators primarily through its review
24	of each operator's SRTP. It ensures that the transit planning conducted by the operators addresses topics relevant to Title VI requirements by adopting SRTP guidelines that
25	specify coverage of those topics." (Id., emphasis added.)
26	It went on to state that the "purpose of the SRTP" was to "regularly provide MTC with information on projects and programs of regional significance, which include: compliance
27	with federal Title VI reporting requirements; Environmental Justice outreach and public participation." (Id.)
28	participation. (Id.)

#### 1. MTC's SRTP Guidelines Address Equity in only a Cursory Fashion.

Despite the high level of detail they require in most other respects, MTC's 2008 SRTP Guidelines require operators only to "generally describe the process used [by each operator] for complying with FTA Circular C4702.1." (Id., Att. A at p. 6 of 16, emphasis added.)

Nothing in the SRTP Guidelines specifically asks whether an operator has adopted a Limited English Proficiency (LEP) policy (see 70 Fed. Reg. 74,087, Dec. 14, 2005), an inclusive public participation plan (see DOT Order 5610.2, 62 Fed. Reg. 18,377, 18380, Apr. 15, 1997, and FHWA Order 6640.23, Dec. 2, 1998), a "major service change" threshold (see Circular 4702.1A, ch. V, § 4), or a fare change policy (see id.). Nor do MTC's Guidelines make any mention of required equity analyses for major service or fare changes.

MTC includes a specific set of additional requirements for operators with "projects included in MTC Resolution 3434" – among those projects, the Oakland Airport Connector project. For operators with projects in Resolution 3434's program of projects, the SRTP must discuss for each such project the capital cost, secured and anticipated funding, project schedule, operating expense and revenue projections, and any other "current or anticipated policy, planning, funding or operating issues associated with the project." (Id., Att. A at 14 of 16.) There is no requirement, however, to conduct an equity analysis of Resolution 3434 projects, or to comply with any other requirements of Circular 4702.1A with respect to those projects.

# 2. Because MTC Did Not Require BART to Meet its Title VI Obligations, BART's SRTP is Silent on the Very Issues on which FTA Found BART to be in Pervasive Noncompliance.

As BART's most recent SRTP makes clear, MTC allowed BART's agency-wide noncompliance to go unnoticed and uncorrected by failing to include specific Title VI requirements in the Guidelines and failing to review the SRTP for Title VI compliance. BART's 134-page document notes that a 2001 analysis found that 33 of BART's then-39 stations were located in "communities of concern," defined as having high proportions of minority and/or low-income residents. Yet the document includes no discussion of civil rights or environmental

justice, 11 and makes no mention whatsoever of Title VI, equity, equity analysis, public
participation, minority or person of color. It makes only one passing reference to low-income.
(BART SRTP at p. 2-8.) <sup>12</sup>
The SRTP discusses each of BART's Resolution 3434 projects, as MTC directed in its
SRTP Guidelines. MTC did not require the preparation of an equity analysis for any of these
projects, however, and BART did not conduct one for any of them. MTC did not require BART
to have a procedure in place for analyzing the equity of fare increases, and BART did not have
one. MTC did not ask about major service change thresholds, LEP policies or inclusive public
participation plans, and BART did not ensure that any of these were in place.
F. MTC Admits That It Does Not Possess A Project-Level Equity Analysis, Not
Just for the OAC Project, But For Any Project on its Resolution 3434 List.
On February 16, 2010, Public Advocates served a request on MTC under the California
Public Records Act (Exh. E), requesting among other things:
A copy of each equity analysis, evaluation or assessment that was prepared,
drafted or adopted pursuant to Title VI of the Civil Rights Act of 1964, Executive Order 12898 or implementing orders, FTA Circular 4702.1 (1988), or FTA Circular 4702.1A (2007), by or on behalf of any Project Sponsor with respect to any of the Resolution No. 3434 Projects.
any of the Resolution 1vo. 5454 Flojects.
(Exh. E at p. 3.) MTC responded on March 12:
Project sponsors for Resolution 3434 projects are direct recipients, assuming all responsibilities under their FTA grants, including Title VI compliance. <u>MTC does not possess any such documents</u> .
(Exh. F at p. 1, emphasis added.)
Asked for documents reflecting any fare equity analysis for the BART fare increase to San
Francisco International Airport, MTC further responded "we do not have in our possession a Title
VI equity analysis, evaluation or assessment of the fare surcharge." (Id. at p. 1.)
The only mention of "civil rights" is in the organizational chart (p. 2-4), and the only
mention of "Environmental Justice" is in a paragraph discussing the award of a Caltrans Environmental Justice grant in 2001. (p. 2-8.)
The 2008 SRTP, in searchable pdf format, is available at <a href="http://www.bart.gov/docs/FINAL_FY08_SRTP_CIP.pdf">http://www.bart.gov/docs/FINAL_FY08_SRTP_CIP.pdf</a> .

1	Asked to provide "[a]ll Records that include any MTC policies, guidelines or procedures	
2	for monitoring Title VI compliance of any of its subrecipients" (Exh. E at p. 3), MTC responded,	
3	in part, that "the FTA Circular does not require MTC to monitor [its subrecipients of JARC or	
4	New Freedom grants]." (Exh. F at p. 2.)	
5	Finally, MTC was asked to provide:	
6	All communications since January 1, 2000, between MTC and any of its	
7	compliance with any confaction ander title vi of the civil ragins rice of 1901;	
8	Executive Order 12898 or implementing orders, FTA Circular 4702.1 (1988), or FTA Circular 4702.1A (2007).	
9	(Exh. E at p. 3, emphasis added.) In response, it identified no relevant communications	
10	whatsoever. (Exh. F, at p. 2.) Instead, MTC cited its response to Request No. 7, which contained	
11	a copy of Mr. Heminger's March 5, 2010 letter to the Office of Civil Rights. In this letter, Mr.	
12	Heminger denied that MTC monitored any of its subrecipients, and he denied that MTC even had	
13	any duty to monitor these subrecipients. Nothing attached to this letter, however, constituted a	
14	communication between MTC and an operator relating to MTC's oversight of operator	
15	compliance. In short, MTC has evidently not sent any operator so much as an e-mail about its	
16	Title VI compliance in nearly a decade.	
17	G. MTC Has Not Identified and Addressed <i>Program-Level</i> Inequities in Resolution 3434.	
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19	In addition to failing to ensure that any operator conducted an equity analysis of its	
20	Resolution 3434 project at the <u>project</u> level, MTC itself has also failed to conduct such an	
21	analysis at the overall <u>program</u> level. MTC all but admits in its response to the Office of Civil	
22	Rights that it conducted no such analysis of Resolution 3434. Attached to that March 5, 2010	
23	letter is Appendix A, entitled "Summary of MTC Programs Supporting Equity in Transportation."	
24	While that summary does mention Resolution 3434, it omits any mention that MTC ever	
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conducted an analysis of the program-level impacts of Resolution 3434 on low-income and minority populations.<sup>13</sup>

Had MTC appropriately conducted such an analysis, it would have reached the conclusion that Resolution 3434 has a disparate impact on minority bus riders. <sup>14</sup>

#### III. **JURISDICTIONAL FACTS**

#### Α. Complainants

Urban Habitat is a nonprofit Environmental Justice organization based in Oakland, California, with a mission to build power in low-income communities and communities of color by combining education, advocacy, research and coalition-building to advance environmental and social justice in the San Francisco Bay Area. Since at least 1998, Urban Habitat has advocated for just transit opportunities for Environmental Justice communities in Oakland, and the Bay Area. In particular, Urban Habitat is deeply concerned that MTC's policies and practices have denied, and continue to deny, a fair share of transportation benefits and funding to low-income and minority bus riders.

Genesis is a regional faith- and values-based organization in the San Francisco Bay Area. It is an affiliate of the national Gamaliel Foundation and a member of the Transportation Equity Network. Genesis' member institutions are congregations, associations, union locals and other non-profit community organizations, whose constituents include many low-income people and people of color who depend on affordable public transportation service. Genesis strongly

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The only mention of Resolution 3434 comes in the unrelated contexts of station area planning grants and a Transit Oriented Development (TOD) fund. (Exh. D, App. A, Items 10 and 11, at p. 7.)

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While MTC notes that it issued an Environmental Justice report in connection with its 2001 Regional Transportation Plan, that report did not address the equity impacts of MTC's project selection in Resolution 3434. In fact, since only a subset of Resolution 3434 projects are included in the fiscally-constrained Regional Transportation Plan, the RTP equity analysis did not address Resolution 3434 as a program of projects.

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A federal district court found after trial that "MTC's practice with respect to Resolution 3434 caused disparate impact" on minority bus riders of AC Transit. *Darensburg v. Metropolitan* Transportation Commission, 611 F. Supp. 2d 994, 1044 (N.D. Cal. 2009). Plaintiffs' appeal of the district court's ruling that this disparate impact was adequately justified is pending before the U.S. Court of Appeals for the Ninth Circuit.

opposed MTC's decision to expend ARRA formula funds on the OAC project in early 2009, and advocated that MTC should use those funds instead to sustain existing bus service for low-income and minority riders.

Both Urban Habitat and Genesis were parties to FTA Office of Civil Rights Complaint No. 2009-0382 against BART.

#### **B.** Federal Financial Assistance

As described above, MTC received nearly \$370 million in FTA grants during fiscal year 2008-09. Among other sources, it passed through \$17.8 million in Metropolitan Planning Program funds that year and "received and apportioned" \$212 million in FTA formula funds under Section 5307. See Part II.D, above.

#### C. Timeliness

This complaint is timely brought within 180 days of MTC's failure to make appropriate inquiry and take appropriate action after being notified, by Administrator Rogoff's letter of January 15, 2010, of BART's serious Title VI noncompliance issues. In particular, at no time since learning of BART's Title VI compliance shortcomings has MTC declared BART in breach of the terms of its subrecipient agreement with respect to New Freedom funds. Instead, during this period, MTC continued "business as usual" with respect to awarding funds to projects with no equity analysis, such as its on March 24, 2010, award of \$13 million to the eBART project, another Resolution 3434 project with no equity analysis. (Exh. M.)

In addition, this complaint is timely under the "date of discovery" rule<sup>15</sup> because it is brought within 180 days of (a) TCR's letter to MTC, dated February 3, 2010, in which TCR initiated a Title VI review of MTC in order to determine, in light of MTC's role in the

The discovery rule holds that the time to file a complaint runs from the date on which the unlawful practice was first discovered. (E.g., *Connors v. Hallmark & Son Coal Co.*, 935 F.2d 336, 342 (D.C. Cir. 1991) (Ruth B. Ginsburg, J) ("the discovery rule is to be applied in all federal question cases 'in the absence of a contrary directive from Congress"); *Mangum v. Action Collection Serv., Inc.*, 575 F.3d 935, 940 (9th Cir. 2009) ("the general federal rule is that a limitations period begins to run when the plaintiff knows or has reason to know of the injury which is the basis of the action")). The rule governs the timeliness of federal administrative complaints. *E.g., Sprint Communications Co., L.P. v. F.C.C.*, 76 F.3d 1221, 1228 (D.C. Cir. 1996); *Bartleson v. United States*, 96 F.3d 1270, 1276 (9th Cir. 1996) (administrative complaint under Federal Tort Claims Act).

1	certification of BART's OAC project for federal funding, whether MTC has "procedures in place
2	to monitor its subrecipients"; (b) MTC's response, dated March 5, 2010, in which MTC disclosed
3	publicly, for the first time, its position that it has no obligation to monitor the Title VI compliance
4	of Bay Area transit operators, including its federal subrecipients, because it would be
5	"unnecessary and duplicative" for MTC to do so; and (c) MTC's response to the request by
6	Public Advocates, under the California Public Records Act, dated March 12, 2010, in which MTC
7	acknowledged publicly, for the first time, that it "does not possess any" equity analysis for any of
8	the Resolution No. 3434 projects.
9	IV. MTC'S ADMITTED VIOLATIONS OF ITS RESPONSIBILITIES UNDER TITLE
10	VI AND EXECUTIVE ORDER 12898 REQUIRE EXTENSIVE REMEDIATION
11	A. MTC's Duty to Monitor the Title VI Compliance of its Transit Operators Arises Both from its Role as an MPO Responsible for the Metropolitan
12	Planning Process, and from its Separate Role as a Recipient that Provides Federal Funds to Subrecipients.
13	MTC's obligation to monitor BART's Title VI compliance is rooted in two distinct
14	sources of law. One is the obligation of a recipient of federal funds that passes those funds
15	through to operators to monitor the Title VI compliance of its subrecipients. But an independent
16	source of this obligation is the duty of a metropolitan planning organization, as a part of its
17	responsibility for metropolitan transportation planning process, to monitor and certify the Title VI
18	compliance of that process throughout its region. We begin with the latter, a robust duty that
19	MTC appears to ignore.
20	1. MTC Has Broad Title VI Monitoring Duties in its Capacity as an
21	MPO.
22	The duty of an MPO to monitor the Title VI compliance of its region's transit operators is
23	rooted in the very nature of the metropolitan transportation planning process. Federal law
24	governing MPOs explicitly requires each of them to ensure that the metropolitan planning process
25	in its region meets all requirements of the Title VI statute and regulations:
26	the MPO shall certify at least every four years that the metropolitan transportation

planning process is being carried out in accordance with all applicable requirements

including: . . . (3) Title VI of the Civil Rights Act of 1964, as amended (42 U.S.C. 2000d-

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1) and 49 CFR part 21.

1	(23 C.F.R. § 450.334 (a) (3).) This certification requirement in the Secretary's regulations
2	implements the statutory requirements of 49 U.S.C. § 5303 (k) (5). The statute and regulation
3	make it a fundamental part of MTC's role as an MPO to ensure and certify that federal dollars are
4	planned for and expended in an appropriate and non-discriminatory manner in the region that it
5	supervises. Compliance with this statute and regulation requires MPOs not simply to certify, but
6	to ground their certification with respect to Title VI by undertaking an appropriate analysis of the
7	compliance of the region's planning process: They must "have an analytic basis in place for
8	certifying their compliance with Title VI." (FTA Circular 4702.1A at p. VII-1.) In short, they
9	must monitor compliance.
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13	Subdivision (k) (5) provides:
13	(5) Certification.—
14	(A) In general.— The Secretary shall—
15 16	(i) ensure that the metropolitan planning process of a metropolitan planning organization serving a transportation management area is being carried out in accordance with applicable provisions of Federal law; and
17	(ii) subject to subparagraph (B), certify, not less often than once every 4 years, that the requirements of this paragraph are met with respect to the metropolitan planning process.
18	(B) <b>Requirements for certification.</b> — The Secretary may make the certification under subparagraph (A) if—
19 20	(i) the transportation planning process complies with the requirements of this section and other applicable requirements of Federal law; and
20	(ii) there is a TIP for the metropolitan planning area that has been approved by the metropolitan planning organization and the Governor.
22	(C) Effect of failure to certify.—
22	(i) Withholding of project funds.— If a metropolitan planning process of a metropolitan planning organization serving a transportation management area is not certified, the
23 24	Secretary may withhold up to 20 percent of the funds attributable to the metropolitan planning area of the metropolitan planning organization for projects funded under this chapter and title 23.
25	(ii) <b>Restoration of withheld funds.</b> — The withheld funds shall be restored to the
26	metropolitan planning area at such time as the metropolitan planning process is certified by the Secretary.
27 28	(D) <b>Review of certification.</b> — In making certification determinations under this paragraph, the Secretary shall provide for public involvement appropriate to the metropolitan area under review.

It is with good reason, then, that FTA explicitly includes "Environmental Justice/Title VI" among the "major policy and planning issues" that come within the purview of "Metropolitan & Statewide Planning." Congress itself imposed this requirement.

In order to meet its obligation to certify "that the metropolitan transportation planning process is being carried out in accordance with . . . Title VI" under 23 C.F.R. § 450.334 (a) (3) and 49 U.S.C. § 5303 (k) (5), an MPO must ensure that its fundamental function of metropolitan transportation planning complies with Title VI across the board. As FHWA has noted, creating the environment in which fair and impartial decision-making can take place throughout the region is one of the five "core planning functions" of an MPO:

An MPO has five core planning functions: 1. *Establish a setting:* Establish and manage a fair and impartial setting for effective regional decision-making in the metropolitan area. <sup>18</sup>

The MPO, in other words, must not only certify and ensure Title VI compliance throughout the region, but must affirmatively set the tone that ensures that Title VI compliance permeates the entire region's planning efforts.

MTC's affirmative duty to establish a setting for fair and impartial metropolitan planning and to monitor and certify the Title VI compliance of those who play key roles in the process extends to all of its transit operators, at least to the extent that their actions are linked to the regional planning process. Stated differently, MTC may not incorporate into its metropolitan planning process the discriminatory or inequitable planning of its transit operators, much less may it disavow responsibility for monitoring those planning decisions for inequities. MTC itself acknowledges that the planning steps that its transit operators must carry out in connection with their SRTPs – including ten-year planning of their routes, fares, operations, budgets, capital plans and system expansion (including projects in Resolution 3434) – are "[a] constituent part of MTC's ongoing metropolitan planning." (Exh. O [4], at p. 2 of 20.) Operator SRTPs serve "as a means of annually providing . . . MTC with information necessary to meet regional fund

See http://www.fta.dot.gov/planning/metro/planning environment 212.html.

Accessed at <a href="http://www.fhwa.dot.gov/HEP/pel/whatplanning.htm">http://www.fhwa.dot.gov/HEP/pel/whatplanning.htm</a> (archived April 2009).

1	programming and planning requirements." (Id., Att. A at p. 1 of 16.) In other words, those ten-
2	year planning scenarios feed directly into MTC's long-range Regional Transportation Plan. As
3	MTC told the FTA monitoring team in 2003, the "purpose of the SRTP" is to "regularly provide
4	MTC with information on projects and programs of regional significance, which include:
5	compliance with federal Title VI reporting requirements; Environmental Justice outreach and
6	public participation." (Exh. R, Att. D, at p. 12 of 20.) If medium-range operator planning is, as
7	MTC admits, a constituent part of its metropolitan planning process, then MTC has a duty to
8	monitor it for Title VI compliance.
9	This aspect of the MPO role is well-established. It is the reason that U.S. DOT recently
10	determined in the context of Section 1511 certification requirement under the American Recovery
11	and Reinvestment Act that transit operator grantees need not individually certify that their
12	proposed use of ARRA funds has been properly vetted and is an appropriate use of taxpayer
13	dollars:
14 15	the FHWA/FTA joint planning requirements provide a robust process to ensure that projects have been properly reviewed and vetted and are an appropriate use of taxpayer dollars. 19
16	U.S. DOT has placed its faith in the MPO planning process to ensure the "robust" vetting of
17	ARRA projects for compliance with federal law because that has been a core statutory role of the
18	MPO planning process for many years.
19	This core function is also the basis for FTA's former (1988) guidance on the "Program-
20	Specific Requirements for MPOs" with respect to Title VI, which specified very clearly the
21	requirement that MPOs are to
22	See Question C.2., "ARRA Information," accessed at
23	http://www.fta.dot.gov/index_9440_9325.html#Section:
24	Question: Must MPOs and/or Urbanized Areas direct grantees to execute a Section 1511 certification before FTA can award an ARRA grant?
25	<b>Answer:</b> No. DOT has determined that the FHWA/FTA joint planning requirements provide a robust process to ensure that projects have been properly reviewed and vetted

Answer: No. DOT has determined that the FHWA/FTA joint planning requirements provide a robust process to ensure that projects have been properly reviewed and vetted and are an appropriate use of taxpayer dollars. Therefore, the Governor or his/her designee's signature on the Section 1511 certification covers all highway and transit projects in a State under certain conditions. Similarly, a signature by the Chairman of the MPO on the Section 1511 certification covers all highway and transit projects in an urbanized area under certain conditions.

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Monitor the Title VI activities and/or programs of local transit system. In particular, the MPO is requested to provide documentation describing efforts to:

- (a) Identify minority communities that will be affected by proposed service changes, such as route modifications, additions, deletions, or extensions under consideration by local transit providers; and
- (b) Provide technical assistance or guidance to local transportation providers in updating and developing Title VI information.

Circular 4702.1 (1988) at p. III-8 (emphasis added). While FTA's current (2007) Title VI circular does not include this language, it continues to make it clear that MPOs must "have an analytic basis in place for certifying their compliance with Title VI." (Id. at p. VII-1.) This analytic basis must "identif[y] the benefits and burdens of metropolitan transportation system investments for different socioeconomic groups" – in other words, investments made in transit systems within the MPO's region. (Id.) Importantly, these monitoring duties must be met by MPOs independent of whether they are also recipients who pass through federal funds to subrecipients and grantees – these duties attach to an MPO regardless of whether it is also an applicant, recipient or subrecipient. (Id., at p. III-7.)

In sum, because it is an MPO, MTC must monitor to ensure that it can certify the Title VI compliance of the entire metropolitan planning process, employing "[a]n analytical process that identifies the benefits and burdens of metropolitan transportation system investments for different socioeconomic groups," and "identifying imbalances and responding to the analyses produced." (Circular 4702.1A at p. VII-1.) This duty extends not just to those components of that process that MTC conducts directly, but also to the components that operators conduct as part of their Short Range Transit Planning. And this obligation is a core part of MTC's role as an MPO, whether or not operators are its subrecipients of the funds they use to engage in that planning.

# 2. MTC Has an Independent Duty to Monitor the Title VI Compliance of its Subrecipients of Federal Funds.

MTC is responsible for monitoring BART's Title VI compliance on a second and independent basis: BART, as MTC admits, is its subrecipient of New Freedom funds. (Exh. D, at p. 2.) BART is also MTC's subrecipient and grantee of other FTA funds that MTC ignores in

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its recent response to the Office of Civil Rights; in particular, it is MTC's subrecipient of the very Metropolitan Planning Program grant that funds BART's comprehensive ten-year planning activities that are a "constituent part of MTC's ongoing metropolitan planning." (Exh. O, pdf at p. 2 of 20.)

FTA's Title VI guidance notes that, "[s]ince 1972, FTA has required applicants for and recipients and subrecipients of Federal assistance to certify compliance with the requirements of Title VI as part of the grant approval process." (Circular 4702.1A, at p. 2.) FTA defines "subrecipient" to mean "any entity that receives FTA financial assistance as a pass-through from another entity." (Id., § II (6) (aa).)<sup>20</sup> MTC presumably claims that it has no subrecipients under the Metropolitan Planning Program because it is the subrecipient of the State of California with respect to those funds. The transit operators that receive federal funds from an MPO that is itself a subrecipient of those funds, however, are plainly "subrecipients" under FTA's definition. First, the funds remain "FTA financial assistance" when transferred to MTC's hands, and second, transit operators receive these funds "as a pass-through" from MTC. MTC itself concedes that, as the "grantee" of Section 5303 metropolitan planning program funds (id. at p. 1 of 16), it "annually allocates a portion . . . for SRTP development, preparation, and publication" (id, at pdf p. 1 of 20), by means of "a funding agreement between MTC and the individual operator" (id., Att. A at p. 1 of 16), including one with BART. (See Part II.D., above.)

Recipients are required to "collect Title VI assurances from subrecipients prior to passing through FTA funds. (These Title VI assurances must be submitted as part of a standard list of assurances provided by subrecipients to their direct recipient(s))." (Circular 4702.1A, § IV (1).) The duty to "collect" those assurances is not a hollow duty, but a meaningful one: it requires not just paper compliance, but actual efforts to ensure that assurances are being honored – that is, subrecipient monitoring.

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See FTA Circular 8100.1C, at p. I-4 ("Subrecipient: Any entity that receives FTA financial assistance as a pass-through from another entity, e.g., an MPO receiving MPP assistance directly from the State.").

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The duty set forth in Chapter IV of the current Circular is explicitly independent of the duty that a recipient like MTC has in its separate capacity as an MPO. Chapter IV, indeed, begins with the statement that:

This chapter describes requirements that all Federal Transit Administration (FTA) recipients and subrecipients shall follow to ensure that their programs, policies, and activities comply with the Department of Transportation (DOT) Title VI regulations

(Id. at p. IV-1, emphasis added.) Nothing in Chapter IV limits, or could limit, the statutory duties of MPOs implemented by DOT regulation, as described in the previous section.

MTC asserts that the small amount of the funds, and FTA's overall oversight role, both excuse it from these duties to monitor subrecipient compliance. Those arguments are wrong both factually and legally. As a factual matter, MTC ignores its role with respect to FTA funds under Section 5303, a substantially larger program than JARC or New Freedom. As a legal matter, moreover, neither the absolute dollar amount nor the percentage of FTA funds is material to MTC's duty to monitor subrecipient compliance.<sup>21</sup>

More importantly, even if MTC could validly argue that it was excused from subrecipient monitoring, that would not excuse MTC's failure to meet its <u>independent</u> duty as an MPO to ensure and certify Title VI compliance in the region's transportation planning, as discussed in Part IV.A.1., above. DOT regulations expressly establish that duty in MPOs, without regard to the overall national role that FTA itself plays in Title VI compliance.

Even if MTC were to make such an argument, the broad scope of the purposes for which it passes through Metropolitan Planning Program funds to the Bay Area transit operators encompasses virtually all significant planning, budgeting, operating and capital aspects of each operator's business. (See Exh. O.) In particular, it includes planning for Resolution 3434 expansion projects.

Notably, MTC does not claim that its responsibility to monitor the Title VI compliance of its subrecipients extends solely to that portion of its subrecipients' activities that are federally funded, nor does it claim that its monitoring responsibility extends solely to those particular subrecipient "programs and activities" that are federally funded. Such an argument would contravene clear law under Title VI, which holds that those responsibilities extend not just to specific "programs and activities" for which it passes through federal funding, but to the entirety of the "operations" of the subrecipient. See 42 U.S.C. § 2000d-4a. (defining the terms "program or activity" and "program" broadly as "all of the operations of [...] a department, agency, special purpose district, or other instrumentality of a State or of a local government [...] any part of which is extended Federal financial assistance."); accord 49 C.F.R. § 21.23(e)

### В. 1.

#### B. MTC Has Repeatedly Breached its Title VI Responsibilities.

1. MTC Admits that it Does not Monitor the Title VI Compliance of its Subrecipients and Operators.

MTC violated its duty to monitor Bay Area transit agencies including BART, both as that duty arises from MTC's role as the region's MPO and, independently, as it arises from MTC's relationship with those operators as its subrecipients. BART, along with eleven other Bay Area transit operators, is MTC's subrecipient of New Freedom and/or JARC funds. BART, along with 22 other Bay Area operators, is also MTC's recipient of Metropolitan Planning Program funds.

MTC admits in its March 5 response to TCR that it does not monitor the Title VI compliance of <u>any</u> of these operators because doing so would be "unnecessary and duplicative." By contrast, in 2003 in recognition of its broad responsibilities as an MPO, MTC previously asserted to FTA's Title VI compliance team that it

monitors the Title VI activities of its transit operators primarily through its review of each operator's SRTP. It ensures that the transit planning conducted by the operators addresses topics relevant to Title VI requirements by adopting SRTP guidelines that specify coverage of those topics.

(Exh. R, at p. 10.) Today, on the other hand, MTC admits that it no longer undertakes even that inadequate level of monitoring of its transit operators. (Exh. D, at p. 2.)

Despite TCR's direct request, MTC was unable to provide it with any subrecipient monitoring procedures. (See Exh. C.) In fact, MTC's response to the February 16, 2010, request that Public Advocates served on it under the California Public Records Act makes it clear that, contrary to its previous assertions, including those that it made to FTA's Title VI monitoring team in 2003, it has no documentation that reflects even a single communication since January 1, 2000, "between MTC and any of its subrecipients relating to MTC's oversight of a subrecipient's compliance or non-compliance with any obligation under Title VI of the Civil Rights Act of 1964, Executive Order 12898 or implementing orders, FTA Circular 4702.1 (1988), or FTA Circular 4702.1A (2007)." (Exh. F, at p. 3.) Since none of the documentation that would demonstrate an active monitoring role at any time since 2000 appears to exist in MTC's files, there is now good reason to believe that MTC's representation may have been untrue even at the

time it was made in 2003. In short, for many years MTC has neither put in place nor actively implemented procedures to monitor operator Title VI compliance.

MTC's failure to adopt and implement Title VI monitoring procedures has had predictable results with respect to BART: Because MTC did not require BART to comply with its Title VI obligations, BART did not do so. Specifically, MTC did not require BART to (a) conduct the required fare equity analysis for its 2008 and 2009 fare increases; (b) conduct the required service and fare equity analysis of the OAC project; (c) prepare and implement an inclusive public participation plan; (d) adopt and implement a Limited English Proficiency (LEP) policy; (e) set a "major service change" threshold; and (f) set a fare change policy. In short, where MTC should have prevented each of these acts of noncompliance on BART's part, it instead, by its lax oversight, set a tone that tolerated and even rewarded that noncompliance. Its actions have gravely injured minority and low-income populations across the Bay Area by excluding them from a voice in decision making and from a fair share of the benefits of projects and programs funded with federal dollars. Those are harms that MTC's active monitoring would have remediated in a timely fashion, or averted altogether.

2. MTC Affirmatively Overlooked BART's Non-Compliance, Falsely Certified that MTC Had Played its "Vetting" Role, and Failed to Respond Appropriately when the Administrator Notified it of BART's Noncompliance.

MTC did not simply fail to monitor BART's compliance; it demonstrated a willful disregard of its obligations in three separate acts and omissions. First, it amended its

Transportation Improvement Program (TIP) to program \$70 million in ARRA funds to the BART

OAC project (Exh. W) – an act that directly implicated the metropolitan planning process and that breached MTC's ability to meet its obligation to certify under 23 C.F.R. § 450.334 (a) (3) that its "metropolitan transportation planning process is being carried out in accordance with" Title VI.

Second, MTC certified under Section 1511 that BART's project "ha[d] received the full review and vetting required by law." (Exh. J, at p. 3.) That certification was knowingly false, as MTC was already aware that BART had conducted no equity analysis of the project. (Exhs. I, X.)

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Third, and perhaps most egregious, is MTC's conduct when Administrator Rogoff formally notified it of BART's far-ranging noncompliance (see Exh. A): It took no action at all. It undertook no public investigation to determine what had gone wrong and how to prevent a future recurrence; and it took no steps to put in place a set of strong procedures to address the problem. It did not adopt operator Title VI monitoring procedures; did not adopt requirements to ensure that operators and subrecipients adopted and implemented internal procedures to comply with Title VI and Environmental Justice requirements; and did not put in place reporting and evaluation systems to ensure that its procedures were being implemented and were effective in meeting their objectives. Indeed, it did not even notify BART that it was in breach of its obligations as a subrecipient of federal funds passed through by MTC.<sup>22</sup>

Instead, MTC responded to TCR that monitoring the Title VI compliance of BART, its subrecipient, is none of its concern. (Exh. D.)

It then proceeded with business as usual, awarding additional funds to BART expansion projects, such as \$13 million on March 24 to eBART, another Resolution 3434 project, knowing that no equity analysis had been done for those projects. (Exh. M.)

# 3. MTC Admits It Has Not Required Project Sponsors to Conduct an Equity Analysis of *Any* of the Resolution 3434 Projects.

The impacts of MTC's failure extend well beyond BART and its OAC project. The lack of an equity analysis for the OAC project was not a fluke, but just a piece of a much larger pattern. MTC's SRTP Guidelines did not require project sponsors to conduct such analyses, nor did Resolution 3434 itself condition MTC's provision of funding on compliance with Title VI requirements. In fact, MTC now admits that it does not have an equity analysis for even one of the Resolution 3434 transit expansion projects. (Exh. F.)

The requirement of an equity analysis is fundamental to the protection of the civil rights of minority and low-income populations. MPOs and transit operators are not simply prohibited from discriminating, but must affirmatively "identify" potential disparate impacts on low-income

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See page 7, footnote 6, above.

1	and minority populations, and then "address" those impacts. President Clinton's 1994 Executive
2	Order 12898, entitled "Federal Actions to Address Environmental Justice in Minority Populations
3	and Low-Income Populations," requires that:
4	To the greatest extent practicable and permitted by law, and consistent with the
5	principles set forth in the report on the National Performance Review, each Federal agency shall make achieving environmental justice part of its mission by
6	identifying and addressing, as appropriate, disproportionately high and adverse human health or environmental effects of its programs, policies, and activities on
7	minority populations and low-income populations.
8	(59 Fed .Reg. 7626, § 1-101, emphasis added.) The adverse impacts that the Executive Order
9	speaks of include "the denial of, reduction in, or significant delay in the receipt of, benefits of
10	DOT programs, policies, or activities." (DOT Order, 62 Fed. Reg. at 18381, emphasis added.)
11	The requirement to "identify" adverse impacts is a broad one. It does not permit just any
12	analysis, but requires one tailored to successfully "identify" the inequities in the situation under
13	study. And it extends not only to actual inequities, but to the <u>risk</u> of discrimination. (DOT Order
14	5610.2, 62 Fed. Reg. at p. 18,380 ["These requirements will be administered so as to identify,
15	early in the development of the program, policy or activity, the very risk of discrimination so that
16	positive corrective action can be taken"] [emphasis added].)
17	This broad requirement is reflected in FTA guidance, which applies to both transit
18	operators and MPOs. Transit operators must conduct an "equity analysis" of major service and
19	fare changes. (Circular 4702.1A at p. V-5.) MPOs, meanwhile, must "have an analytic basis in
20	place for certifying their compliance with Title VI." (Id. at p. VII-1.) The MPO requirement,
21	hearkening back to the duty of MPOs to certify that the entire metropolitan planning process
22	complies with Title VI (23 C.F.R. § 450.334 (a) (3)), extends beyond the direct actions of the
23	MPO to sweep in all "metropolitan transportation system investments." (Circular 4702.1A at p.
24	VII-1.) Thus, MPOs must develop "[a]n analytical process that identifies the benefits and
25	burdens of metropolitan transportation system investments for different socioeconomic groups,"
26	including investments that expand the service of particular transit operators, and must "identif[y]
27	imbalances and respon[d] to the analyses produced." (Id.; see also Memo of FHWA
28	Administrator Kenneth R. Wykle and FTA Administrator Gordon J. Linton, re Implementing

1	Title VI Requirements in Metropolitan and Statewide Planning (Oct. 7, 1999), Att. 1, Sec. 2
2	("Service Equity").) <sup>23</sup>
3	MTC was well aware of these requirements. Its own Minority Citizens Advisory
4	Committee (MCAC), in 2005, adopted Environmental Justice Principles that included these two
5	key requirements of "identifying" and "addressing" or "responding to" inequities and
6	imbalances. <sup>24</sup> MCAC's Principles required MTC to <u>identify</u> inequities by "[c]ollect[ing] accurate
7	and current data essential to understanding the presence and extent of inequities in transportation
8	funding based on race and income" (Principle #2), and to address the inequities it identified by
9	"chang[ing] its investment decisions as necessary to mitigate identified inequities." (Principle
10	#3.) (MTC adopted Principle #2, but declined to adopt Principle #3. Exh. BB.)
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12	"Does the planning process have an analytical process in place for assessing the regional
13	benefits and burdens of transportation system investments for different socio-economic groups? Does it have a data collection process to support the analysis effort? Does this analytical process
14	seek to assess the benefit and impact distributions of the investments included in the plan and TIP (or STIP)? [¶] How does the planning process respond to the analyses produced? Imbalances
15	identified?" (accessed at <a href="http://www.fhwa.dot.gov/environment/ejustice/ej-10-7.htm#attach">http://www.fhwa.dot.gov/environment/ejustice/ej-10-7.htm#attach</a> .) See also FHWA and FTA, The Transportation Planning Process: Key Issues. A Briefing Book
16	for Transportation Decisionmakers, Officials, and Staff (Publication Number FHWA-HEP-07-
17	039, updated Sept. 2007), at p. 55 (accessed at <a href="http://www.planning.dot.gov/documents/briefingbook/bbook_07.pdf">http://www.planning.dot.gov/documents/briefingbook/bbook_07.pdf</a> )
18	The full EJ Principles as adopted by MCAC read:
19	Opening Statement: To ensure that Environmental Justice is effectively incorporated into all of the Metropolitan Transportation Commission's planning, decision-making, funding
20	and operations, the Minority Citizens Advisory Committee urges the Metropolitan Transportation Commission to adopt and implement the following principles.
21	Principle #1 – Create an open and transparent public participation process that empowers
22	low-income communities and communities of color to participate in decision making that affects them.
23	Principle #2 – Collect accurate and current data essential to understanding the presence and extent of inequities in transportation funding based on race and income.
24	Principle #3 – MTC should change its investment decisions as necessary to mitigate
<ul><li>25</li><li>26</li></ul>	identified inequities. These changes would apply both to the financing of already existing projects as well as to the financing of proposed or future projects.
27	Principle #4 – Ensure that disproportionate project impacts on low-income and/or minority communities are addressed and mitigated prior to MTC project or funding
28	approval.

1	The clear mandates of both federal law and of the EJ Princ
2	defunct minority advisory committee, <sup>25</sup> required MTC, at a minim
3	sponsors in its region identify the risk of inequities at the project l
4	regional significance, such as those included on the Resolution 34
5	now admits that it "does not possess any documents" that refle
6	behalf of any Project Sponsor with respect to any of the Resolutio
7	at p. 3; Exh. F, at p. 1.) Nor does MTC possess any fare equity an
8	increase to San Francisco International Airport. (Exh. F, at p. 1.)
9	ensure BART's preparation of an equity analysis for the OAC Pro
10	standard operating procedure with respect to its civil rights and en
11	both as an MPO and as a recipient that passes funds through to otl
12	demonstrate, MTC takes a very active interest in every aspect of the
13	projects in Resolution 3434 except the compliance of those project
14	Environmental Justice requirements. <sup>26</sup> Nor does MTC condition i
15	projects on the completion by sponsors of an appropriate equity as
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17	While MTC highlights its Minority Citizens' Advisory Co
18	to TCR (Exh. D, at App. A, p. 3), it fails to mention that in late 20 consolidated it with other advisory committees. (MTC Resolution
19	was comprised of 26 diverse members, only nine of the total of tw policy advisory committee are affirmatively set aside to represent
20	constituencies. FTA's Office of Civil Rights noted in its March 2
21	that "MTC utilizes the MCAC and the MTC website continually t minority populations" (Exh. Y, at 30) and that "[t]o ensure that me
22	that issues and concerns raised by low-income and minority popul considered, MTC has the Minority Citizens Advisory Committee
23	and concerns of Title VI/Environmental Justice." (Id. at 31.) Yet without taking the basic steps of reviewing a range of possible alto
24	equity and other impacts (positive and negative) of each. (See Ex
25	Even MTC's now-abandoned position, which it articulated
26	acknowledging its monitoring responsibility and claiming that resits review of operator SRTPs, is inadequate. MTC's SRTP Guide
27	"generally describe the process used [by each operator] for comple C4702.1." (Exh. O. Att. A at p. 6 of 16.) Nothing in the SRTP G

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num, to ensure that project evel for expansion projects of 34 project list. MTC, however, ect an equity analysis "by or on on No. 3434 Projects." (Exh. E, alysis for the BART fare In short, MTC's failure to ject is no fluke, but is MTC's vironmental justice obligations, hers. As its SRTP Guidelines he progress of transit expansion ets with civil rights and ts funding of Resolution 3434 nalysis. (See Exh. G.) mmittee in its March 5 response 009 it disbanded MCAC and n No. 3931.) Whereas MCAC enty-seven seats on the new **Environmental Justice** 004 Title VI compliance report to engage its low-income and echanisms are in place to ensure ations are appropriately (MCAC) to focus on the issues MTC disbanded MCAC ernatives to determine the social hs. AA & BB.) d to TCR in 2003, ponsibility was met by way of lines require operators only to ying with FTA Circular uidelines specifically asks whether an operator has adopted an LEP policy, an inclusive public participation plan, a "major service change" threshold, or a fare change policy. Nor do the Guidelines ask sponsors of Res.

iples proposed by MTC's now-

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## 4. MTC Has Not Conducted a *Program-Level* Equity Analysis of Resolution 3434, Its Transit Expansion Program.

MTC's disregard of the civil rights of low-income and minority communities does not end with its refusal to monitor the compliance of its subrecipient transit operators, but extends to its own direct compliance obligations, as well. Like transit operators, MTC, too, has an obligation to "identify and address" the disproportionately high and adverse effects of its own programs, policies, and activities on minority populations and low-income populations. (Exec. Order 12898, 59 Fed. Reg. 7626, § 1-101.) And it must "have an analytic basis in place for certifying [its] compliance with Title VI," by both developing "[a]n analytical process that identifies the benefits and burdens of metropolitan transportation system investments for different socioeconomic groups," and "identifying imbalances and responding to the analyses produced." (Circular 4702.1A at p. VII-1.)

MTC has failed to meet that obligation with respect to Resolution 3434, the "Regional Transit Expansion Program" that it first adopted in 2001 and re-adopted in 2008. In addition to its failure to require that any of the Resolution's projects, including the OAC project, was analyzed for its individual equity impacts, MTC has failed to conduct any program-level analysis of the equity impacts of Resolution 3434 as a whole. Had MTC conducted that analysis, it would have reached the same conclusion that the District Court reached in the *Darensburg* case: While bus riders are disproportionately people of color, and rail riders are disproportionately white, 94% of the capital funding in the Resolution 3434 funding strategy is devoted to rail expansion, with less than 5% devoted to bus expansion. And the selection rate for rail project funding was 100%, compared to a 20% selection rate from among the proposed bus projects. Even a year after the District Court reached its conclusion that MTC's program had a discriminatory adverse impact on minority bus riders, MTC still has given no indication that it has any intention to conduct its own analysis.

<sup>3434</sup> expansion projects whether they have conducted a service equity analysis for those expansion projects.

In sum, MTC has violated both its Title VI monitoring duties with respect to its transit operators, and its own direct obligation to ensure Title VI compliance in its own programs.

# C. MTC Must Take Affirmative Corrective Action to Ensure That Its Unlawful Actions and Omissions with Respect to BART and its OAC Project are not Repeated in the Future.

MTC presents a particularly troubling matrix of civil rights and Environmental Justice failures that calls out for broad remediation. It ignores its role as an MPO responsible to ensure and certify Title VI compliance in the metropolitan planning process, and excuses itself with the extraordinary claim that it is not responsible for the Title VI compliance even of its subrecipient transit operators. It took no appropriate action upon learning of the results of FTA's Title VI compliance review of BART. And its lack of so much as a procedure, much less a practice, for monitoring operator Title VI compliance has adverse impacts that go far beyond BART and its OAC project. It would be no exaggeration to conclude that MTC itself set the tone with respect to the low priority of Title VI and Environmental Justice compliance in the Bay Area that may well have contributed to BART's lack of seriousness and its resulting need for a far-reaching program of corrective action. MTC was required, of course, to do the contrary – to "establish and manage a fair and impartial setting for effective regional decision-making in the metropolitan area." 27

FTA is fully empowered to meet this compelling need for corrective action.

First, Title VI provides FTA with broad remedial powers in the event of non-compliance. (42 U.S.C. § 2001d-1.) At the stage of corrective action, the Department's Title VI implementing regulations expressly require "affirmative action," providing that:

Where prior discriminatory practice or usage tends, on the grounds of race, color, or national origin to exclude individuals from participation in, to deny them the benefits of, or to subject them to discrimination under any program or activity to which this part applies, the applicant or recipient must take affirmative action to remove or overcome the effects of the prior discriminatory practice or usage.

(49 C.F.R. § 21.5 (b) (7), emphasis added.) In other words, a corrective action plan for remediating this violation must not only address the specific failure that brought the situation to

COMPLAINT UNDER TITLE VI OF THE CIVIL RIGHTS ACT OF 1964 AND EXECUTIVE ORDER 12898

http://www.fhwa.dot.gov/HEP/pel/whatplanning.htm (archived 2009).

light, but must now also affirmatively "overcome the effects of [MTC's] prior discriminatory practice" and ensure that it will not be repeated in the future.

Moreover, the grant assurances that MTC has executed provide FTA with broad remedial powers, promising that the recipient of federal financial assistance

will make any changes in its Title VI implementing procedures as U.S. DOT or FTA may request to achieve compliance with the requirements imposed by or issued pursuant to 49 U.S.C. 5332, 42 U.S.C. 2000d, and 49 CFR part 21.

(74 Fed. Reg. 53544, 53550, Oct. 19, 2009.)

The corrective action required of MTC must extend beyond the particular BART project, to ensure against similar failures by MTC with respect to other BART expansion projects, and with respect to the actions of all of MTC's subrecipients more generally. It must also extend to MTC's own programs and activities, including its failure to conduct an equity analysis of Resolution 3434. As MTC's response to TCR's February 3 inquiry makes clear, MTC has no meaningful procedures in place to ensure Title VI compliance in the Bay Area, and does not believe it is even required to adopt such procedures, much less to implement them in an affirmative and robust manner.

The void in MTC's current program of monitoring Title VI compliance left not only the OAC project, but every single one of its sister projects in MTC's Resolution No. 3434 without any equity analysis. It left BART with no implementing policies to meet its inclusive public participation, LEP and other crucial obligations. And it led to a District Court finding that MTC's Resolution 3434 had a discriminatory impact on minorities. The scope of the corrective action plan should reflect and redress the scope of these shortcomings.

#### V. REMEDY

Complainants request that FTA investigate this broad pattern of violations by undertaking a discretionary Title VI compliance review of the Metropolitan Transportation Commission, and require MTC to prepare, adopt and implement an appropriately broad and robust plan of corrective action. With respect to its monitoring of operator compliance, that plan of corrective action should include:

- Adoption of an official Commission-level policy acknowledging MTC's Title VI and Environmental Justice oversight and monitoring obligations with respect to transit operators in its region;
- Adoption of effective procedures for accomplishing those oversight and monitoring obligations;
- A plan to ensure robust implementation of those procedures; and
- A plan to evaluate and report on the successes and shortcomings of that implementation, including the appropriate use of an advisory committee process that adequately represents the voices of low-income and minority populations.

More specifically, MTC's plan of corrective action should require it to ensure that Bay Area transit operators adopt all policies and procedures required of them under applicable federal Title VI and Environmental Justice provisions, including

- An inclusive public participation plan, and procedures for its implementation;
- Policies that set a "major service change" threshold;
- Procedures for conducting an equity analysis of proposed major service changes;
- Procedures for conducting fare equity analyses; and
- A Limited English Proficiency (LEP) policy.

MTC's plan should also commit it to ensuring that transit operators conduct an equity analysis of major transit expansion projects, including those selected for the project list in Resolution 3434. And the plan should require MTC to adopt its own procedures and standards for assuring that all of these operator policies and procedures are adopted in compliance with all federal requirements.

With respect to MTC's direct Title VI noncompliance, the plan of corrective action should require it to identify and address any program-level inequities in Resolution 3434 as a whole, including its overwhelming emphasis on projects that benefits rail riders over bus riders. The plan should also ensure that MTC conditions any award of funds on the satisfactory completion of a project-level equity analysis and the taking of appropriate steps to address any potential inequities in the project.

The affected public, and particularly low-income and minority populations, should be given the opportunity to participate in the crafting of MTC's plan of corrective action.

1 Finally, Complainants respectfully request that they be provided with copies of all 2 correspondence to or from MTC throughout the course of the investigation, deliberation and 3 disposition of this Complaint. 4 VI. **CONCLUSION** 5 MTC's outright denial of responsibility for overseeing Title VI and Environmental Justice 6 compliance in its region runs contrary to its duties, both as an MPO and as a recipient that passes 7 through federal funds. MTC took no action to ensure BART's compliance with respect to the 8 OAC project, but instead affirmatively promoted, funded and certified that project in the 9 knowledge that it did not comply with federal requirements. Now, MTC acknowledges that it has 10 no procedures in place to ensure that significant Title VI violations by Bay Area transit operators 11 will not recur, and in fact that other projects it is promoting like the OAC project have also not 12 been analyzed for equity. Nor has MTC analyzed Resolution 3434 for equity at the overall 13 program level. 14 For all these reasons, the Office of Civil Rights should initiate a complete agency review 15 of MTC's Title VI and Environmental Justice program, and require broad corrective action. 16 17 DATED: June 10, 2010 PUBLIC ADVOCATES, INC. 18 19 By: RICHARD A. MARCANTONIO 20 **Attorneys for Complainants** 21 URBAN HABITAT PROGRAM and GENESIS 22 23 24 25 26 27 28